

Handler Information				
Name:		Date:		
Address:				
City:		State:	Zip:	
Cell phone:				
Email:				
Dog Information				
Name:		Breed:		
Dog's Age:		Color/Markings:		
Equipment Used:				
Type of Service Dog:				
Specific Task(s) Trained:				
I, _____, do hereby state that at the time of this assessment, the dog listed above meets the definition of a service dog under the United States Department of Justice regarding access for persons with disabilities, in that it performs trained task(s) to mitigate my disability.				
I confirm that my service dog has been trained to behave appropriately in a public setting and takes my direction upon command.				
I accept full responsibility for the safety, well-being and conduct of my service dog, including my service dog's interaction with other animals and/or individuals. I acknowledge that I accept full financial responsibility if my service dog causes any loss, injury, damage or expense of any kind.				
I understand that passing this PAT does not make my dog a Hope Service Dog. This is just the assessment that Hope Service Dogs, Inc uses, and is kind enough to share with me so I can assess my dog's readiness.				
Signature:		Date:		
Assessment Information				
Location 1 (Grocery Store):		PASS	NOT READY	NOT APPROPRIATE
Location 2 (Restaurant):		PASS	NOT READY	NOT APPROPRIATE
Location 3:		PASS	NOT READY	NOT APPROPRIATE
Final Result:		PASS	NOT READY	NOT APPROPRIATE
Evaluator Name:		Evaluator Email:		



Evaluator
This assessment can only be administered by an authorized evaluator from Hope Service Dogs, Inc.

Certification
This is not a means of certification for a Service Dog team, as Hope Service Dogs, Inc recognizes that the United States Department of Justice does not require or recognize certifications for Service Dog/Handler teams.

Purpose
The purpose of this Public Access Assessment is to measure the service dog team skills and performance on this specific date and time.

Equipment
All tools are allowed, as long as they are used appropriately and humanely. However, no food may be used during the assessment.

Command
One command, no repeating. However, you can assist your dog via leash or spatial pressure if needed.

Recommended Cost To Handler/Service Dog Team
\$300 per team for first assessment. \$150 per team for each assessment after. We recommend teams renew annually.

Remote Evaluation / Long Distance
Have someone record handler and service dog performing each step of the Public Access Assessment.
Upload the video to YouTube or record as Facebook Live (and upload onto YouTube).
Submit the (1) Public Access Assessment with the first page filled out by handler, (2) Public Access Assessment video links to be evaluated by a certified evaluator, (3) payment of \$150.

Dismissal
Automatic elimination for any dog that displays any aggressive behavior (growling, biting, nipping, raising hackles, showing teeth, lunging, etc.), any dog that eliminates in a building, or shows uncontrollable behavior.



Service Dog Public Access Assessment

The evaluator needs a clipboard, a dog, and a 15' long leash.

Location 1 (Grocery Store): _____

Date: _____

Yes	No	CONTROLLED UNLOAD OUT OF VEHICLE
		The dog waited in the vehicle until released, calm and attentive to handler.
		The dog waited outside the vehicle under control, with no excessive panting or whining.
		The dog remained under control while another dog was walked past within 10'. The dog may look, but must not stare, vocalize, or pull to get to the other dog.
		The dog appears clean and well-groomed.
		The dog's training and service dog equipment appears clean and well-maintained.

Yes	No	APPROACHING THE BUILDING
		The dog stayed in relative heel position, within 2' of handler.
		The dog was calm and relaxed around traffic.
		The dog stopped when the handler came to a halt.
		The dog did not attempt to eliminate unless specifically cued to do so.
		Sit. The dog sat when instructed, on the first command.
		Down. The dog downed when instructed, on the first command.
		Stand. The dog stood when instructed, on the first command.

Yes	No	ENTRY THROUGH A DOOR-WAY
		The dog entered with the handler in a controlled manner.
		The dog did not wander off or solicit attention from the public.
		The dog walked calmly and did not pull against the lead or try to push its way past handler.

Yes	No	HEELING THRU THE BUILDING
		The dog was within 2' of the handler unless tasking required otherwise.
		The dog walked calmly and did not pull against the lead or try to push its way past handler.
		The dog readily adjusted to speed changes.
		The dog heeled for 50' on the right side.
		The dog heeled for 50' on the left side.



		The dog readily turned corners.
		The dog turned 180-degree U-turn on the right side, dog should not bump or sniff merchandise.
		The dog turned 180-degree U-turn on the left side, dog should not bump or sniff merchandise.
		The dog readily maneuvered through tight quarters.
		The dog ignored food and merchandise, remained focused on the handler.
		The dog traveled through a crowd without interaction with the public.
		The dog did not brush against or topple any merchandise.
		The dog was not bothered by carts, strollers, or distractions.
		When person questioned the dog, handler remained calm & presented correct information.
		<p>Handler knows the 2 questions that can be asked, as per the ADA:</p> <p>Q. What questions can a covered entity's employees ask to determine if a dog is a service animal?</p> <p>A. In situations where it is not obvious that the dog is a service animal, staff may ask only two specific questions: (1) is the dog a service animal required because of a disability? and (2) what work or task has the dog been trained to perform? Staff are not allowed to request any documentation for the dog, require that the dog demonstrate its task, or inquire about the nature of the person's disability.</p>

Yes	No	SIT
		The dog sat when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	DOWN
		The dog downed when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	STAND
		The dog stood when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	BACK UP
		The dog backed up when instructed, at least 4 steps.



		The dog remained under control and focused on the handler.
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Yes	No	STAY
		The dog stayed in place for 1 minute.
		The dog held a down/stay for 3 minutes while the handler looks at merchandise.
		The dog held a down/stay while owner, evaluator, or assistant stepped over dog, dog remained calm.
		The dog remained under control and focused on the handler.

Yes	No	SIX-FOOT RECALL ON LEAD
		The dog responded readily to the come command - did not stray away and came quickly.
		The dog remained under control and focused on the handler.
		The dog came directly to the handler and the handler touched the dog.

Yes	No	NOISE DISTRACTION
		The assessor will drop a clipboard to the ground. If the dog jumps, turns, or shows a quick startle type reaction that is fine. The dog should recover within 10 seconds. The dog does not show fear, aggression, or continue to be affected by the noise. The dog remained composed during the noise distraction.

Yes	No	PUBLIC BATHROOM
		The dog did not cause a disturbance in the bathroom.
		The dog ignored the electric hand dryer. If startled, dog should recover within 10 seconds.

Yes	No	OFF LEAD
		When told to drop the leash, dog did not stray while walking beside handler for 10' distance.
		The handler maintained control and got the leashed dog back into position.

Yes	No	WORKING AROUND PEOPLE
		The dog can work around another service dog team, or see a pet dog, and maintain working mode.
		Another person can take the dog's leash and the dog's partner can move 20' away without undue stress on the part of the dog.
		The dog can work around young children (age 10 and under) and maintain working mode.



		A person comes up and asks to pet the service dog, the handler declines and the dog does not solicit behavior.
		A child comes up and asks to pet the service dog, the handler responds and the dog acts appropriately.
		A person walks by and strokes the dog as they pass. The dog ignores the person and maintains working mode.
		A person challenges having the service dog in the store. The handler and dog respond appropriately.

Yes	No	CONTROLLED EXIT
		The dog stayed in relative heel position.
		The dog was calm and relaxed around traffic.
		The dog stopped when the handler came to a halt.
		The dog did not attempt to eliminate unless specifically cued to do so.

Yes	No	FIFTEEN-FOOT RECALL ON LEAD (OUTSIDE)
		The dog responded readily to the come command - did not stray away and came quickly.
		The dog remained under control and focused on the handler.
		The dog came directly to the handler and the handler touched the dog.

Yes	No	CONTROLLED LOAD INTO VEHICLE
		The dog waited outside the vehicle under control.
		The dog entered the vehicle when cued to do so.

Yes	No	TEAM RELATIONSHIP
		When the dog did well, the handler praised the dog.
		The dog is relaxed, confident, and friendly.
		The handler kept the dog under control.
		The handler was prepared with proper legal information in case of an access confrontation.

EXTRA NOTES



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Yes	No	INAPPROPRIATE CONDUCT. Automatic failure if answer “YES” to any of these.
		Displayed aggressive behavior, including growling, lunging, nipping, snapping, biting, posturing, showing teeth, excessive barking
		Displayed disruptive behavior.
		Displayed fearful behavior, including whining.
		Ate things off the ground.
		Out of handler’s control, including pulling on leash.
		Distracted longer than 60 seconds.
		Inappropriate elimination or marking.
		Excessive sniffing or licking.
		Undirected contact with people.

SCORING	
PASS	The team must score 100% “yes” answers in each section of main assessment, and “no” answers in the inappropriate conduct section.
NOT READY	The team scores less than 100%, may reassess after 3 months.
NOT APPROPRIATE	The team exhibited behavior that is inappropriate and not safe. The team cannot reassess.

Location 1: PASS NOT READY NOT APPROPRIATE



Service Dog Public Access Assessment

The evaluator needs a clipboard, a dog, and a 15' long leash.

Location 2 (Restaurant): _____

Date: _____

Yes	No	CONTROLLED UNLOAD OUT OF VEHICLE
		The dog waited in the vehicle until released, calm and attentive to handler.
		The dog waited outside the vehicle under control, with no excessive panting or whining.
		The dog remained under control while another dog was walked past within 10'. The dog may look, but must not stare, vocalize, or pull to get to the other dog.
		The dog appears clean and well-groomed.
		The dog's training and service dog equipment appears clean and well-maintained.

Yes	No	APPROACHING THE BUILDING
		The dog stayed in relative heel position, within 2' of handler.
		The dog was calm and relaxed around traffic.
		The dog stopped when the handler came to a halt.
		The dog did not attempt to eliminate unless specifically cued to do so.
		Sit. The dog sat when instructed, on the first command.
		Down. The dog downed when instructed, on the first command.
		Stand. The dog stood when instructed, on the first command.

Yes	No	ENTRY THROUGH A DOOR-WAY
		The dog entered with the handler in a controlled manner.
		The dog did not wander off or solicit attention from the public.
		The dog walked calmly and did not pull against the lead or try to push its way past handler.

Yes	No	HEELING THRU THE BUILDING
		The dog was within 2' of the handler unless tasking required otherwise.
		The dog walked calmly and did not pull against the lead or try to push its way past handler.
		The dog readily adjusted to speed changes.
		The dog readily turned corners.
		The dog readily maneuvered through tight quarters.



		The dog ignored all food (on tables, floor, etc) remaining focused on the handler.
		The dog traveled through a crowd without interactive with the public.
		When person questioned the dog, handler remained calm & presented correct information.

Yes	No	SIT
		The dog sat when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	DOWN
		The dog downed when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	STAND
		The dog stood when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	BACK UP
		The dog backed up when instructed, at least 4 steps.
		The dog remained under control and focused on the handler.

Yes	No	NOISE DISTRACTION
		The dog should not show fear, aggression, or continue to be affected by the noise in the restaurant. If the dog jumps, turns, or shows a quick startle type reaction that is fine. The dog should recover within 10 seconds. The dog should not show fear, aggression, or continue to be affected by the noise.

Yes	No	RESTAURANT
		The dog did not beg.
		The handler did not offer food or water to the dog, or accept any from the establishment.
		The dog ignored food or crumbs on floor.
		The dog was not on the chair or table.
		The dog stayed under the table or beside the handler, unobtrusive and out of the way of everyone as much as possible.



		The dog sat or down, and while may move a bit for comfort, was not up and down a lot, or in need of a lot of correction or reminding.
		During the meal, handler will drop a piece of food within a foot of the dog's face. Dog ignores the food, does not reach for it, or excessively sniff it. After 10 seconds, the handler picks up the food.

Yes	No	CONTROLLED EXIT
		The dog stayed in relative heel position.
		The dog was calm and relaxed around traffic.
		The dog stopped when the handler came to a halt.
		The dog did not attempt to eliminate unless specifically cued to do so.

Yes	No	CONTROLLED LOAD INTO VEHICLE
		The dog waited outside the vehicle under control.
		The dog entered the vehicle when cued to do so.

Yes	No	TEAM RELATIONSHIP
		When the dog did well, the handler praised the dog.
		The dog is relaxed, confident, and friendly.
		The handler kept the dog under control.
		The handler was prepared with proper legal information in case of an access confrontation.

EXTRA NOTES		

Yes	No	INAPPROPRIATE CONDUCT. Automatic failure if answer "YES" to any of these.
		Displayed aggressive behavior, including growling, lunging, nipping, snapping, biting, posturing, showing teeth, excessive barking
		Displayed disruptive behavior.
		Displayed fearful behavior, including whining.



	Ate things off the ground.
	Out of handler's control, including pulling on leash.
	Distracted longer than 60 seconds.
	Inappropriate elimination or marking.
	Excessive sniffing or licking.
	Undirected contact with people.

SCORING	
PASS	The team must score 100% "yes" answers in each section of main assessment, and "no" answers in the inappropriate conduct section.
NOT READY	The team scores less than 100%, may reassess after 3 months.
NOT APPROPRIATE	The team exhibited behavior that is inappropriate and not safe. The team cannot reassess.

Location 2: PASS NOT READY NOT APPROPRIATE



Service Dog Public Access Assessment

The evaluator needs a clipboard, a dog, and a 15' long leash.

Location 3: _____

Date: _____

Yes	No	CONTROLLED UNLOAD OUT OF VEHICLE
		The dog waited in the vehicle until released, calm and attentive to handler.
		The dog waited outside the vehicle under control, with no excessive panting or whining.
		The dog remained under control while another dog was walked past within 10'. The dog may look, but must not stare, vocalize, or pull to get to the other dog.
		The dog appears clean and well-groomed.
		The dog's training and service dog equipment appears clean and well-maintained.

Yes	No	APPROACHING THE BUILDING
		The dog stayed in relative heel position, within 2' of handler.
		The dog was calm and relaxed around traffic.
		The dog stopped when the handler came to a halt.
		The dog did not attempt to eliminate unless specifically cued to do so.
		Sit. The dog sat when instructed, on the first command.
		Down. The dog downed when instructed, on the first command.
		Stand. The dog stood when instructed, on the first command.

Yes	No	ENTRY THROUGH A DOOR-WAY
		The dog entered with the handler in a controlled manner.
		The dog did not wander off or solicit attention from the public.
		The dog walked calmly and did not pull against the lead or try to push its way past handler.

Yes	No	HEELING THRU THE BUILDING
		The dog was within 2' of the handler unless tasking required otherwise.
		The dog walked calmly and did not pull against the lead or try to push its way past handler.
		The dog readily adjusted to speed changes.
		The dog heeled for 50' on the right side.
		The dog heeled for 50' on the left side.



		The dog readily turned corners.
		The dog turned 180-degree U-turn on the right side, dog should not bump or sniff merchandise.
		The dog turned 180-degree U-turn on the left side, dog should not bump or sniff merchandise.
		The dog readily maneuvered through tight quarters.
		The dog ignored food and merchandise, remained focused on the handler.
		The dog traveled through a crowd without interactive with the public.
		The dog did not brush against or topple any merchandise.
		The dog was not bothered by carts, strollers, or distractions.
		When person questioned the dog, handler remained calm & presented correct information.

Yes	No	SIT
		The dog sat when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	DOWN
		The dog downed when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	STAND
		The dog stood when instructed, on the first command.
		The dog remained under control and focused on the handler.

Yes	No	BACK UP
		The dog backed up when instructed, at least 4 steps.
		The dog remained under control and focused on the handler.

Yes	No	STAY
		The dog stayed in place for 1 minute.
		The dog held a down/stay for 3 minutes while the handler looks at merchandise.
		The dog held a down/stay while owner, evaluator, or assistant stepped over dog, dog remained calm.



		The dog remained under control and focused on the handler.
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Yes	No	SIX-FOOT RECALL ON LEAD
		The dog responded readily to the come command - did not stray away and came quickly.
		The dog remained under control and focused on the handler.
		The dog came directly to the handler and the handler touched the dog.

Yes	No	NOISE DISTRACTION
		The assessor dropped a clipboard to the ground. If dog jumped, turns, or shows a quick startle type reaction that is fine. The dog should recover within 10 seconds. The dog should not show fear, aggression, or continue to be affected by the noise. The dog remained composed during the noise distraction.

Yes	No	ELEVATOR (if handler uses elevators)
		The dog entered, rode the elevator without fear, and exited appropriately.
		The dog remained under control and focused on the handler.
		The dog did not solicit attention from other people.

Yes	No	ESCALATOR (if handler uses escalators)
		The dog boarded, rode the escalator without fear, and exited appropriately.
		The dog remained under control and focused on the handler.
		The dog did not solicit attention from other people.

Yes	No	STAIRWAY (if handler uses stairs)
		The dog entered, walked the stairs without fear, and exited appropriately.
		The dog remained under control and focused on the handler.
		The dog did not solicit attention from other people.

Yes	No	TRAIN/SUBWAY/MONORAIL (if handler uses train/subway/monorail)
		The dog entered, rode the train/subway/monorail without fear, and exited appropriately.
		The dog remained under control and focused on the handler.
		The dog did not solicit attention from other people.



		The dog did not sit on the seat.
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Yes	No	BUS/SHUTTLE (if handler uses bus/shuttle)
		The dog entered, rode the bus/shuttle without fear, and exited appropriately.
		The dog remained under control and focused on the handler.
		The dog did not solicit attention from other people.
		The dog did not sit on the seat.

Yes	No	FERRYBOAT (if handler uses ferryboat)
		The dog entered, rode the ferryboat without fear, and exited appropriately.
		The dog remained under control and focused on the handler.
		The dog did not solicit attention from other people.
		The dog did not sit on the seat.

Yes	No	OFF LEAD
		When told to drop the leash, dog did not stray while walking beside handler for 10' distance.
		The handler maintained control and got the leash back into position.

Yes	No	WORKING AROUND PEOPLE
		The dog can work around another service dog team, or see a pet dog, and maintain working mode.
		Another person can take the dog's leash and the dog's partner can move 20' away without undue stress on the part of the dog.
		The dog can work around young children (age 10 and under) and maintain working mode.
		A person comes up and asks to pet the service dog, the handler declines and the dog does not solicit behavior.
		A child comes up and asks to pet the service dog, the handler responds and the dog acts appropriately.
		A person walks by and strokes the dog as they pass. The dog ignores the person and maintains working mode.
		A person challenges the service dog in the store. The handler and dog respond appropriately.



Yes	No	CONTROLLED EXIT
		The dog stayed in relative heel position.
		The dog was calm and relaxed around traffic.
		The dog stopped when the handler came to a halt.
		The dog did not attempt to eliminate unless specifically cued to do so.

Yes	No	FIFTEEN-FOOT RECALL ON LEAD
		The dog responded readily to the come command - did not stray away and came quickly.
		The dog remained under control and focused on the handler.
		The dog came directly to the handler and the handler touched the dog.

Yes	No	CONTROLLED LOAD INTO VEHICLE
		The dog waited outside the vehicle under control.
		The dog entered the vehicle when cued to do so.

Yes	No	TEAM RELATIONSHIP
		When the dog did well, the handler praised the dog.
		The dog is relaxed, confident, and friendly.
		The handler kept the dog under control.
		The handler was prepared with proper legal information in case of an access confrontation.

EXTRA NOTES		

Yes	No	INAPPROPRIATE CONDUCT. Automatic failure if answer "YES" to any of these.
		Displayed aggressive behavior, including growling, lunging, nipping, snapping, biting, posturing, showing teeth, excessive barking
		Displayed disruptive behavior.
		Displayed fearful behavior, including whining.



	Ate things off the ground.
	Out of handler's control, including pulling on leash.
	Distracted longer than 60 seconds.
	Inappropriate elimination or marking.
	Excessive sniffing or licking.
	Undirected contact with people.

SCORING	
PASS	The team must score 100% "yes" answers in each section of main assessment, and "no" answers in the inappropriate conduct section.
NOT READY	The team scores less than 100%, may reassess after 3 months.
NOT APPROPRIATE	The team exhibited behavior that is inappropriate and not safe. The team cannot reassess.

Location 3: PASS

NOT READY

NOT APPROPRIATE

